



Below are the terms and conditions of ordering & manufacture of CD or VINYL stock through DeltaDisc Manufacturing and StarDelta Mastering:

**NB.** Once you have received these T&C's via our website, email or download and placed an order with us you have therefore Read, Understood and Accepted the below.

**Quotes:**

All manufacturing quotes are valid for 3 months only and all prices quoted are EX VAT unless specifically mentioned. Written quotes are available upon request.

**Payment:**

Payment is due immediately through the site shop on delivery of premasters and/or on receipt of the invoice from DeltaDisc unless any credit terms have been otherwise agreed in advance. Invoices are standardly emailed but written copies are available upon request

**Additional mixes:**

Instrumentals, radio edits, acapellas etc. run with the same settings are charged at 50% of the original for each pass. This may vary for masters involving tape transfers.

**Revisits to masters:**

One Revisit of any master is included in the price. This is normally not necessary if the mix is as you want it. If however, after mastering, you have to supply a new mix to achieve the desired result, this is chargeable at the original rate. Good advice can be obtained by reading our pre-mastering-advice mix and submission guidelines on [www.stardeltamastering.com](http://www.stardeltamastering.com) and an agreed selection of suitable reference material is also helpful. All vinyl masters will be uploaded in a digital form for approval before cutting.

We advise all vinyl clients, where budget allows, to purchase a reference acetate from us before requesting test pressings from the factory prior to manufacture.

Sadly we cannot accept any liability for technical issues arising as a result of not having done so. Any re-cut required post manufacture, without having gone through the test pressing process, will be charged at the normal rate.

**STAR DELTA AUDIO MASTERING**

T: 01647 252640 e: [info@stardeltamastering.com](mailto:info@stardeltamastering.com)

Office: Overbrook, Dunsford, Devon, EX6 7AF

**U.K. VAT Number 924 3714 30**



### **Turnaround times:**

**Mastering:** Normal turnaround is 1 working week from receipt of your mixes unless stated otherwise. Please let us know in advance the dates & times of any particular deadlines. Please contact us first to discuss this if you have any special turnaround requirements as we will always try to meet your deadlines if realistically possible.

**Manufacturing:** Turnaround is as standard up to 20 Working days per side: Eg. 20 WD from delivery of lacquers to plant to Test Pressing; then the same from approval of TP to final stock delivery. Again please contact us in plenty of time to discuss if you have special requirements. We would always recommend that you work at least 2 months ahead of your ideal release date to avoid any problems. ( Lead Times given here accurate as of Dec. 2012 – please enquire for more accurate dates)

### **Metalwork:**

All manufacturing will be produced from lacquers cut at StarDelta only

### **Artwork:**

All artwork for release must be submitted in CMYK colour scale in a flattened PDF format (no layers) with a 3mm bleed and to any specifications and conditions made on the template supplied unless previously discussed. If you are submitting a template not from our plant then any rechecks, errors or costs incurred as a result will be the liability of the client

All responsibility to check that artwork is correct on the templates and ready to print before delivery to the pressing plant lies with the client and their designer. If there are changes or amends once it has been delivered to the pressing plant by DeltaDisc and there are costs incurred as a result ( such as rechecks etc.) this will be payable by the client.

You will get one free check of artwork by our designer if you request it but any amends by us/ or our in house designer will be charged at £50 p/hour with a minimum job time of one hour.

If you do want us to be involved in the design and concept of the artwork then this can be arranged with our in house designer, job by job, via email at the rate of £30 p/h

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All artwork must be submitted with the premasters and/or Purchase Order. Your order will not commence until we have all relevant parts necessary to begin

If you require a PDF proof this will be charged at £20 Ex Vat per item. See bottom for colour scale info

### **Release information / Technical Specification :**

All relevant release information (Artist, title, Catalogue number, Track order, Label etc.) for mastering must be submitted to StarDelta either through our web ordering system or as an official Purchase Order.

All technical specification and relevant information (Units required, technical spec. of release etc.) for Manufacturing must be submitted to DeltaDisc in the form of an official Purchase Order.

Any issues that arise from incorrect information submitted or information not submitted via these two methods will not be the responsibility of StarDelta / DeltaDisc and neither company shall be held liable for any financial remuneration or additional costs incurred as a result. The client will be liable and invoiced for any additional costs incurred.

The above must be submitted to DeltaDisc prior to the commencement of the job. Your job will not commence until we have all relevant parts necessary to begin

### **Over/Under Orders :**

All vinyl jobs are subject to a possible over or under order to the amount of +/- 10% of the total number of units ordered (max 500 units) . The effectively delivered amount will be charged or refunded (as credit on next job) to the client (possibly in a second invoice after quarterly accounting)

### **Colour Scale info :**

**4/4** is pronounced "four over four" and means there are four ink colors applied to the front of the piece and four ink colors applied to the back. These four colors are not just random colors – they are **Cyan, Magenta, Yellow and Black**, also known collectively as **CMYK**. CMYK printing is also called four color process or four color printing and is

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used to generate what we know as full color printing. So a printed piece designated as 4/4 has the four CMYK ink colors applied to it on both sides.

**4/1** is pronounced "four over one" and means one side of the printed piece has the four CMYK ink colors applied to it but the other side only receives one ink color. In most cases this single ink color is black but it could also be a PMS spot color, so it is always best to further identify the single color when using the 4/1 designation.

**4/0** is pronounced "four over zero" and means one side of the printed piece has the four CMYK ink colors applied to it but the other side has no ink – it is completely blank.

**1/1** is pronounced "one over one" and means both sides of the printed piece receive one ink color each. Again, this single color is commonly black but it could be any PMS spot color. Likewise, **1/0** is pronounced "one over zero" and means one side of the printed piece has a single ink color applied to it but the other side is completely blank.

Less common designations are **2/2** and **2/1**, which will need more clarification as to which colors the numbers 2 and 1 stand for. The 2 could be two PMS Spot ink colors or one PMS Spot ink color and black. Likewise, the 1 could be black, one of the Spot colors used on the front or a different Spot color. For this reason, using the **2/2** or **2/1** designations will require that all the corresponding colors be clearly listed.

Hopefully you found the above explanation helpful. If you have any other questions about printing in full color, two colors, one color or any other printing or ink related questions, we are always happy to help. Just give us a call or send us an email.

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